



Manufacturers of
WinchRite®

A Real Cordless Winch Handle
Designed Specifically For Sailboats

You have purchased an out of warranty service for your WinchRite cordless winch handle

You will need to ship it in to one of our service locations.

US Location: Sailology 31225 N122nd Avenue, Peoria, Arizona 85383. **MUST BE SHIPPED IN** via UPS.

EU Location: You will receive an additional email with instructions.

1-Before shipping remove the cog. Keep all accessories, ship only the unit.

2-Place a copy of your service order email with the shipment.

The following items will be serviced:

1-Gearbox is replaced, this includes the gearbox case seal.

2-Battery is replaced.

3-Any damaged interior parts are repaired or replaced.

4-Electronics are inspected and serviced as needed.

5-Trigger assembly is serviced and/or replaced as needed.

6-Charging port is inspected and/or replaced as needed.

7-Charging to green light is tested.